

SERVICES PROVIDED...

by Area Agencies on Aging

Pennsylvania's 52 Area Agencies on Aging cover all 67 counties, and are the local representatives for the Pennsylvania Department of Aging. Various programs and services are offered to older Pennsylvanians including:

PA MEDI (Pennsylvania Medicare Education and Decision Insight)

The Department of Aging offers this free and confidential service by providing specially trained certified counselors to assist with your Medicare needs. The objective is to provide unbiased assistance for those on Medicare, their families, and caregivers.

For assistance, call the PA MEDI Helpline at **1-800-783-7067** or visit www.pa.gov/agencies/aging/aging-programs-and-services/pa-medi-medicare-counseling.

The Clearinghouse

This program is supported by PACE, and assists our Commonwealth residents over 18 years of age with life and social services. For further assistance, please contact The Clearinghouse at **1-800-955-0989** or visit

www.pa.gov/services/aging/apply-for-the-pace-clearinghouse-program.

Caregiver Support Program

Provides caregivers with assistance and support to encourage a healthy, ongoing relationship with the care receiver. The program aims to alleviate the stresses associated with caregiving by focusing on the well-being of the caregiver, addressing the need for formal and informal supports, and providing financial reimbursement for caregiving services and supplies. For more information visit

www.pa.gov/agencies/aging/aging-programs-and-services/caregiver-support-program.

In-Home Services

Help at Home (OPTIONS)

Please note: Services may vary from one Area Agency on Aging (AAA) to another, and additional fees may be charged for certain services.

- Adult day services
- Care management
- Personal care services
- In-Home Meals

www.pa.gov/services/aging/apply-for-options-program

Congregate Meals

Provides an opportunity for socialization at a local senior center while enjoying a low-cost, highly nutritious meal. Available Monday through Friday at most sites for individuals age 60 and over. Meals are funded through Older Americans Act funds and PA Lottery funds. Donations are encouraged.

Local Area Agency on Aging

Your Local Area Agency on Aging can assist you with obtaining information on programs available to Older Adults in your region.

You may locate your Local Area Agency on Aging at <https://www.pa.gov/agencies/aging/local-resources/area-agencies-on-aging>.

Long-Term Care Ombudsman Program

This program within the Department of Aging ensures that seniors are provided with quality care and know their rights under federal and state law. Additionally, this program works with long-term care facilities to resolve complaints and issues pertaining to nursing homes, assisted living facilities and personal care homes.

For more information, please visit

www.pa.gov/services/aging/request-assistance-from-a-long-term-care-ombudsman.

If you would like to contact the Long-Term Care Ombudsman Program, please call **717-783-8975** or email LTC-ombudsman@pa.gov.

Senior Community Centers

Provides an opportunity to improve the social, emotional and physical well-being of individuals age 60 and over through a variety of activities and services including a congregate meal.

To find a center near you, visit

www.pa.gov/agencies/aging/local-resources/senior-community-centers.

Volunteer Services

Includes such activities as helping in senior community centers, escorting individuals to medical appointments, delivering meals to homebound individuals, serving as friendly visitors and companions, helping in older adult daily living centers, and more.

To learn more about the Department of Aging and what services and resources it offers, visit

www.pa.gov/agencies/aging.

To contact the Department of Aging, visit

<https://forms.dhs.pa.gov/pda-contact-us/>.

by My Office

My offices are staffed by professionals trained to be of assistance to you in resolving issues with your local, county, and state bureaucracies.

Contact us when you need...

- Informative brochures, pamphlets and guides on many topics of interest to senior citizens.

- Forms and applications for various programs, including PACE, Property Tax/Rent Rebate, and reduced-fee vehicle registrations.

- Solutions to problems regarding Bureau of Motor Vehicle forms, applications and regulations.

- Arrangements for tours of the State Capitol building or meetings with state officials.

- Legislative updates to keep you informed about the status of bills before the General Assembly.

- Answers to all inquiries concerning legislative issues, general community concerns, and technical assistance to individuals and groups with regard to operation of state government.

Especially for Seniors



A GUIDE OF SERVICES

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STATE SERVICES

for Older Pennsylvanians



PA Link to Aging and Disability Resource Centers

A collaborative partner network that educates and connects older adults and individuals with disabilities to information and resources. Call **1-800-753-8827** or visit www.pa.gov/agencies/aging/local-resources/pa-link-to-aging-and-disability-resources.

PACE and PACENET (Pharmaceutical Assistance Contract for the Elderly)

Prescription drug benefits through PACE and PACENET are available for residents who are 65 or older. Income (from the previous year) limits are: PACE — \$14,500 or less for a single person and \$17,700 or less for a married couple; and PACENET — \$14,501 to \$33,500 for a single person and \$17,701 to \$41,500 for a married couple. Participants are to pay a co-payment for each prescription. Enrollment applications are available at Area Agency on Aging offices, pharmacies, legislative offices and senior centers, by calling **1-800-225-7223** or by visiting www.pa.gov/agencies/aging/aging-programs-and-services/pace-program.

Property Tax/Rent Rebate Program

Persons who meet the criteria (income, age, disability) may be eligible to receive a rebate on part of the money paid from property taxes or rent during a calendar year. Payments range up to \$1,000 depending on the claimant's household income level (a maximum of \$48,110). Applications for this program are accepted between Jan. 15 and June 30 (claims are for taxes or rent payments made the previous year). If you wish to apply, please visit one of the Department of Revenue district offices, legislative offices, or your local Area Agency on Aging.

For additional information, please call the Pennsylvania Department of Revenue at **1-888-222-9190** or visit www.pa.gov/agencies/revenue/ptrr.

Pennsylvania's Senior LAW Helpline

Pennsylvanians who are 60 and over can get free, confidential telephone legal advice and/or referrals at **1-877-727-7529** or by visiting www.seniorlawcenter.org.

Older Adults Protective Services Act

To report an older adult who is being abused, neglected, exploited or abandoned, contact the nearest Area Agency on Aging, or call the statewide Elder Abuse hotline at **1-800-490-8505** or visit www.pa.gov/agencies/aging/report-elder-abuse.

Bureau of Blindness and Visual Services

All Pennsylvania residents who are blind or otherwise visually impaired are eligible for services which may include home instruction, family counseling, transportation, vocational counseling and job placement. For more information, contact the Bureau of Blindness and Visual Services, 651 Boas Street, 7th Floor, Harrisburg, PA 17121, **717-787-5244** or toll free at **1-866-830-7327**.



Office of the Deaf and Hard of Hearing

This office provides information, referral, and advocacy for persons who are deaf or hard of hearing, their relatives, friends, physicians, lawyers, counselors, and employers. Contact the Office of the Deaf and Hard of Hearing, 651 Boas St., 7th Floor, Harrisburg, PA 17121, **717-783-4912** or toll free at **1-800-233-3008**.

Hunting and Fishing Licenses

Persons 65 and older can purchase hunting and fishing licenses at reduced rates. Lifetime licenses become available once a resident reaches 65. Hunters with disabilities can get special permits to hunt from their car or access special trails/roads. To obtain a license, contact a sporting goods store, a county treasurer's office, the Pennsylvania Game Commission, 2001 Elmerton Ave., Harrisburg, PA 17110-9797, **1-833-742-4868**, or www.pa.gov/agencies/pgc. The Pennsylvania Fish and Boat Commission can be reached at 1601 Elmerton Ave., Harrisburg, PA 17110, **717-705-7800** or www.pa.gov/agencies/fishandboat.

State Parks

There is free admission to all Pennsylvania state parks, and reduced camping fees for persons over 62 are available most nights. For information, contact any Pennsylvania State Park Office or the Bureau of State Parks, Rachel Carson State Office Building, 8 Floor, P.O. Box 8551, Harrisburg, PA 17105-8551, **717-787-6640** or online at www.pa.gov/agencies/dcnr/programs-and-services/about/bureaus-and-offices/state-parks.

Mature Driver Improvement Program

Pennsylvania has a mandated discount on auto insurance for older drivers who complete a PennDOT-approved Basic and Refresher Mature Driver Improvement course at various locations throughout the Commonwealth and online. For more information about approved course providers, contact your local Area Agency on Aging or visit www.pa.gov/agencies/dmv/driver-services/mature-drivers.

Federal Income Tax Preparation Assistance

Some Pennsylvania communities have programs to provide older residents with free or low-cost income tax preparation assistance. For more information, contact your local Area Agency on Aging office, the Internal Revenue Service at, **1-800-829-1040** or visit www.pa.gov/agencies/aging.

Free Transit Program

This program provides free transit services for seniors through local transit agencies. This program is funded by the Pennsylvania Lottery. For more information on obtaining a free transit card, contact your local public transit agency by visiting <https://gis.penndot.gov/transitmap/> or your local Area Agency on Aging.

Shared-Ride Program

Reduced fares for transportation services are provided to eligible older residents utilizing shared-ride transportation services. For more information, contact your local Area Agency on Aging, your local shared-ride transportation provider or PA Department of Transportation's Ridesharing Program at www.pa.gov/agencies/penndot/traveling-in-pa/ridesharing. You can learn more about transportation assistance and eligibility by visiting: <http://apply.findmyride.penndot.pa.gov>.

Retired Status Vehicle Registration

Retired Status Vehicle Registration is a discounted vehicle registration processing fee that is available for retired people who meet the requirements. An individual must be retired and receiving Social Security, with a total income not to exceed \$30,778. To obtain the required form, contact a legislative office, a local notary, an Area Agency on Aging office or the Pennsylvania Department of Transportation, Bureau of Motor Vehicles, Riverfront Office Center, 1101 S. Front St., Harrisburg, PA 17104, call **1-800-932-4600** or visit www.pa.gov/services/dmv/apply-for-retired-status-vehicle-registration.

Identification Cards

Because many establishments require a driver's license for identification, an identification card similar in appearance to a driver's license can be obtained by non-drivers. Any Pennsylvania driver who voluntarily surrendered his or her license for medical reasons can obtain the special identification card free of charge. For more information, contact any PennDOT Driver License Center (bring along proof of identification, such as a birth certificate, valid or unexpired driver's license and a Social Security card). For more information, visit www.pa.gov/agencies/dmv.

State Museums and Historical Sites

Pennsylvania residents 65 years of age and older are eligible for reduced admission fees to Pennsylvania State Historical and Museum Commission museums and properties. For more information, contact the Pennsylvania Historical and Museum Commission, at the State Museum Building, 300 North Street, Harrisburg, PA 17120-0053, **717-787-3362**.

